

STARBUCKS MALAYSIA & MYDEBIT SIP & WIN CONTEST

TERMS AND CONDITIONS

Organiser & Qualifications

1. **“Sip & Win!” [“Contest”]** is jointly organised by Berjaya Starbucks Coffee Sdn Bhd (Company No.: 199801005899(462026-H)) and Payments Network Malaysia Sdn Bhd (Company No.: 200801035403 (836743-D)) [**“PayNet”**] [collectively referred to as **“The Organiser”**].
2. The Contest is open to all MyDebit Automated Teller Machine [**“ATM”**] card members issued by financial institution in Malaysia and must be a permanent resident in Malaysia or a Malaysian citizen who has a valid identification document during the Contest Period [**“Eligible Participant/(s)”**]. The Eligible Participant must be 18 years old and above and have a valid account with any financial institution in Malaysia and the account must not dormant and must be active with a good financial standing during the Contest Period until the redemption of prizes.
3. Individuals listed below are not eligible to participate in this Contest:
 - Employees of the Organiser [including its associates, subsidiaries or related thereto] and their immediate family members [children, parents, siblings, including spouse]; and/or
 - Representatives, employees and/or the advertising agencies or promotional agencies of the Organiser [including its associate and related companies], and their immediate family members [children, parents, siblings, spouse].

Contest Period & Entry Criteria

4. This Contest will commence from **1st September 2021 to 30th November 2021** at 11:59 PM (Malaysian Time) [**“Contest Period”**].
5. Any entries received beyond the Contest Period will be rejected and deemed invalid.
6. Entries received outside the Contest Period will be rejected. As an example, all transaction slips must be dated between 1 September to 30 November 2021 to be eligible.
7. The Organiser reserves the right to change, extend or terminate the Contest Period with notice.
8. A minimum purchase of **RM28** and above at all Starbucks Coffee outlets using MyDebit ATM Card (via contactless transaction) as the payment method for over the counter, within the stipulated Contest Period (with a clear printed transaction receipt) will be eligible to participate and be considered as a valid entry in this Contest [**“Proof of Purchase”**].
9. All payments must be made using MyDebit ATM card (**via contactless transaction**) to be considered as an eligible entry and the Proof of Purchase must be submitted via any of the How to Participate methods stated in Clause 10.

How to Participate

10. Each entry must be accompanied by a Proof of Purchase made during the Contest Period at any Starbucks Coffee outlets in Malaysia that must be submitted in any of the following ways.

- **How to Participate (1): via WhatsApp**

- Submit your entry via WhatsApp application to **+601116894543** in the following format:

MyDebit <space> **Full Name** <space> **NRIC Number** <space> **Answer to Contest Question**

<space> all other info below:

- i. Full Name
 - ii. NRIC
 - iii. Answer to Contest Question
 - iv. Receipt Amount
 - v. Starbucks Outlet location visited
 - vi. RRN Number
 - vii. Date of transaction
- Eligible Participant will receive a reply message with a URL link to the Contest website for participation (Contest question, privacy notice) via WhatsApp within 48 hours (during working days).
 - i. Register/Login on Contest website;
 - ii. Take a photo of the Bank Receipt (Proof of Purchase) and keep the Bank Receipt;
 - iii. Answer the Contest question and upload Bank Receipt;
 - iv. RETAIN: **Bank Receipt** (Original copy).
 - Eligible Participant will receive an acknowledgement message within 48 working hours of submission.
 - Each valid and complete entry must contain the following information:
 - i. Eligible Participant's particulars (as per identification card);
 - ii. Clear image of Proof of Purchase.
 - By submitting entries in this Contest, the Eligible Participant is deemed to have read and agreed to the privacy notice set forth in this Terms and Conditions.
 - Note: Valid purchase worth **RM28** and above (in a single transaction slip) will be given **ONE (1)** random serial number per entry (one entry per transaction slip regardless of the amount spent). (Note: serial number is for the Organiser's reference/view only and will not be disclosed to the Eligible Participant).

How to Participate (2): via Whoop app (downloadable via Play Store for Android / App Store for iOS)

- Sign up for Whoop! App (registration for the first time only);
- Click on the "**Sip & Win!**" banner;
- Take a photo of the Bank Receipt (Proof of Purchase) and keep the Bank Receipt;
- Correctly answer the Contest question and complete the required information;

- Eligible Participant will receive an immediate acknowledgement upon submission; and
 - By submitting entries via Whoop! app, the Eligible Participant is deemed to have read and agreed to the privacy notice set forth in the Terms and Conditions herein.
 - Note: Valid purchase worth **RM28** and above (in a single transaction slip) will be given **ONE (1)** random serial number per entry (one entry per transaction slip regardless of the amount spent). (Note: serial number is for the Organiser's reference/view only and will not be disclosed to the Eligible Participant).
11. Eligible Participant may send more than ONE (1) entry. Each ONE (1) transaction slip (with purchase of **RM28** and above made using MyDebit ATM card) is eligible as ONE (1) entry. Each transaction slip can only be used once. Eligible Participants' entries will be disqualified if the same transaction slip is used for more than ONE (1) time.
 12. Each Eligible Participant (if selected as a Winner) is only eligible to win ONE (1) Prize during the Contest Period.
 13. Prizes are not exchangeable for cash. The Organiser can replace the prizes with other prizes of the same value at its sole and absolute discretion. To the extent permitted by law, the Organiser, its agencies, affiliates, and sponsors and their representatives shall not be liable for any defects or misuse of the prizes, or to any claims, liabilities, losses or damages in connection with this Contest.
 14. Eligible Participant is required to provide valid identification document (Malaysian identification card or passport) during or prior to prize redemption for Eligible Participant/Winner verification process. Proof of Purchase which is faded or damaged will be deemed invalid and will be disqualified.
 15. Winners will be selected based on the following process:
 - Winner(s) selection: At the end of the Contest Period, Eligible Participants will be shortlisted at random by an automated selection system based on the total number of valid entries /submissions during the entire Contest Period **["Selected Eligible Participant"]**.
 - The Organiser reserves the right, at its absolute discretion to change and postpone the winner selection and winner notification date without prior notice.

Contest Prizes:

Type	Prize	Number of Winners
Grand Prize	<ul style="list-style-type: none"> ▪ 365 days' supply of Starbucks Coffee/Handcrafted Beverage [Grande-sized [16oz], 1 cup per day) ▪ Starbucks merchandise worth RM600. ▪ Autographed Football Jersey. ▪ Preloaded Starbucks Card worth RM500. ▪ Starbucks 2022 Planner. 	3
Second Prize	<ul style="list-style-type: none"> ▪ 180 days' supply of Starbucks Coffee/Handcrafted Beverage (Grande-sized [16oz], 1 cup per day). ▪ Starbucks merchandise worth RM500 ▪ Autographed Football Jersey ▪ Preloaded Starbucks Card worth RM400. ▪ Starbucks 2022 Planner. 	5
Third Prize	<ul style="list-style-type: none"> ▪ 90 days' supply of Starbucks Coffee/Handcrafted Beverage (1 cup per day). ▪ Starbucks merchandise worth RM400. ▪ Preloaded Starbucks Card worth RM350. ▪ Starbucks 2022 Planner. 	8
Consolation Prize	<ul style="list-style-type: none"> ▪ 30 days' supply of Starbucks Coffee/Handcrafted Beverage (1 cup per day). ▪ Starbucks merchandise worth RM300. ▪ Starbucks 2022 Planner. 	88

- A total of one hundred and four (104) Contest Prizes to be won.
- Images of prizes shown in any promotional collaterals, advertisements, publications/websites and other materials relating to this Contest are for illustrative purposes only and may not depict the actual prizes.

16. Prizes are subject to the terms and conditions set by the supplier (if applicable). To the extent permitted by law, the Organiser and its agents are not responsible for all liabilities, losses and damages arising from any deferment, cancellation, delay or changes to the prizes details or any unforeseen circumstances beyond the reasonable control of the Organiser and for any act or default by any vendor or third party supplier.

17. The Organiser reserves the right to postpone the date and change the place/venue for prize redemption that has been determined to a later date or another place/venue in the event of any unforeseen circumstances.

18. The Organiser shall not be liable for any transportation costs in connection with the redemption and/or delivery of the prizes. Any additional costs, duties, taxes and/or incidental expenses, fees or charges imposed in respect of the prize collection are solely borne by the Winner.

19. The prizes fulfillment will be subjected to the availability of these prizes. The Organiser will announce and publish the names of winners no later than two (2) months from the end date of the Contest Period. All announcements and notifications of the Contest will be via the Organizer's Facebook page at www.facebook.com/StarbucksMalaysia.

20. All decisions made by the Organiser in connection with the Contest including but not limited to the selection of Winners and the Contest prizes are final, conclusive and binding. Any correspondences, inquiries, appeal or objection from the Eligible Participant shall not be entertained.
21. The Selected Eligible Participant will be contacted by the Organiser based on the contact information supplied during their submission process.
22. After the end of Contest Period, in the event that the Selected Eligible Participant cannot be contacted after three (3) attempts for three (3) consecutive days (during working hours, Monday to Friday), the Organiser reserves the right to disqualify the Selected Eligible Participant's eligibility and shall select the next qualified Eligible Participant as the Winner which may be selected in accordance to the absolute discretion of the Organiser.
23. Winner must claim their prizes on the specific date provided by the Organiser or within **TWO (2) months** after being notified by the Organiser (via SMS or any other communication channels). In the event the Winner fails to claim their prizes, the Organiser reserves the right to forfeit the prizes. Winner must present a valid identification document to redeem/receive their prizes.
24. Winner that requires a representative to claim their prize on their behalf must notify the Organiser at least TWO (2) days in advance from the specific collection date provided by the Organiser. Winner must ensure that their representative provides a letter of authorisation issued and signed by the Winner, a copy of the Winner's valid identification document, and the representative's valid identification document. Organiser shall not be liable to replace or compensate the Winner for wrongful release of prizes to the Winner's representative.

Rights of the Organiser

25. By participating in this Contest, the Eligible Participant gives their consent to the Organiser to publish and use their names, and images submitted by the Eligible Participant/Winner (if any) for advertising, marketing, publicity and/or any other purpose in any medium, without any prior notice nor compensation to the Eligible Participant/Winner. Eligible Participant/Winner shall not be entitled to claim ownership or other forms of compensation on the materials.
26. If for any reason this Contest is unable to proceed as planned for (and not limited) reasons such as computer virus, hacking, unauthorized intervention, fraud, technical failure, any act of government not limited to movement control order or any other reason beyond control, the Organiser reserves the right, in its sole discretion, to revoke, terminate, modify, or suspend this Contest.
27. The Organiser at its sole discretion may remove and/or disqualify any Eligible Participant and/or entries if found or suspected of cheating/hacking/tampering with the Contest submission process, the operation of this Contest or in violation of any Terms and Conditions of the Contest.

28. The Organiser reserves the right to amend the Contest Terms and Conditions at any time at its sole and absolute discretion with notice.
29. In addition to these Terms and Conditions, any other order or rules of the Contest as stated at the website www.starbucks.com.my or otherwise, shall also bind all Eligible Participants and their participation in this Contest.
30. In the event of any inconsistency between these Terms and Conditions and any terms contained in any promotional materials for this contest, the terms and conditions contained at www.starbucks.com.my shall prevail. In the event there is inconsistency with the Malay language version, the English language version of the Terms and Conditions shall prevail.
31. By participating in the Contest, the Eligible Participant give their consent to the Organiser or any third party appointed by the Organiser to process the Eligible Participant's personal data for the purposes of this Contest.
32. Unless stated otherwise, all transportation cost, internet charges, personal costs and/or any and all other costs, fees and/or any and all kind of expenses incurred by the Eligible Participant in connection with this Contest (whether for the purpose of joining, participating in or receiving any benefit or prizes from the Contest) are at the sole responsibility of the Winner. The Organiser, its affiliates or authorized agents or representatives shall accept no liability or responsibility whatsoever for those costs/charges/fees/expenses incurred by the Eligible Participant/Winner in connection with this Contest.
33. To the extent permitted by law, the Organiser, its affiliates and/or authorized third parties shall accept no liability or responsibility for entries lost, damaged, delayed due to computer, IT or any technical error.

Liability and Responsibility

34. Eligible Participant and Winner shall assume full liability and responsibility for any liability, unexpected event, injury, damage, claim or accident (including death) caused by their participation in this Contest and/or redemption and/or use of the prizes and agree to release the Organiser and its agencies from any claim whatsoever for any injury, accident, loss of life nor loss of economy and others.
35. To the fullest extent permitted by law, in no event the Organiser or any of its officer, employee, representative and / or agent (including, any third party agencies that deals with the Organiser for the purposes of this Contest) be liable for any loss or damage (including loss of income, profits or goodwill or indirect damages, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise in connection with this Contest, although the Organiser has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.

36. By participating in this Contest, the Eligible Participant agrees to comply with all the decisions made by the Organiser and agrees unconditionally to the Terms & Conditions of this Contest and all decisions made by the Organiser.
37. The Organiser would like to alert the Eligible Participant to take reasonable precautions when receiving any phone calls or messages requesting for your personal information(s) during and/or after the Contest. The Organiser would also like to advise our valued Eligible Participants to contact the Organiser for verification regarding to the Contest.

Privacy Notice

38. By participating in this Contest, the Eligible Participant give their consent to and authorisation to their respective bank to disclose to the Organiser , and authorize the Organiser to collect, store, use, process their names, masked Identification Numbers (IC) and other personal particulars **["Personal Data"]** for the purpose of running the Contest, including but not limited to announcing and publishing Personal Data and/or photos of the Eligible Participant the Organiser's website for advertising and publicity purposes.
39. By participating in the Contest, the Eligible Participant also gives their consent and authorize the Organiser to use a third-party service including but not limited to any MyDebit financial institution to process the Eligible Participant's Personal Data. All such third parties are contractually obliged, not to use the Eligible Participant's Personal Data in any other than way that stated herein.
40. Under the laws of Malaysia, the rights of Eligible Participant includes:
- a) The rights to withdraw consent for the use of Personal Data at any time by contacting the Organiser via its website mentioned below by providing the Organiser with the Eligible Participant's name and email address for removal of the said Personal Data;
 - b) The rights to obtain a copy of the Personal Data which the Organiser hold; and
 - c) The rights to correct inaccurate Personal Data.
41. Eligible Participant may refer to the Organiser's website Terms and Conditions at www.starbucks.com.my regarding any info pertaining to data protection or legal rights.
42. The Organiser will take reasonable precautions to keep Eligible Participant's Personal Data secure and requires third party processors to do the same. However, the Organiser may disclose the Eligible Participant's Personal Data if required by law, search warrant, subpoena or court order.
43. Any matter to the Personal Data relating to this Contest shall be governed by and dealt with in the Personal Data Protection Act 2010 and any relevant laws in Malaysia.

[END]